



www.fitnessrxky.com

PROGRAM POLICIES

The following information will provide you with important FitnessRx policies. Before getting started, please read and sign this form so that we can be sure you have been provided with and understand this information.

PAYMENT

Payment arrangements for any and all activities at FitnessRx must be made in advance of meeting with your trainer or attending class. All clients must check in at the FitnessRx front desk prior to entering the facility.

Please initial

TARDINESS

All clients and trainers/instructors are encouraged to be prompt. If a client arrives late, this time will be deducted from the session; contrarily, if a trainer/instructor arrives late, the amount of time will be added to the session. Trainers are required to wait 15 minutes for a scheduled client, after which time the session is subject to cancellation and client will be charged for a full session.

Please initial

CANCELLATIONS

In order to cancel or reschedule an appointment, you must contact FitnessRx via email or phone at least 24 hours in advance of the scheduled appointment or you will be charged for that session. We realize illness doesn't schedule when it will strike so we understand you may not be able to give 24-hour's notice in some cases so we will evaluate each illness case accordingly.

Please initial

TERMINATIONS

We strive to do our best to help you meet your needs and achieve your goals. Should it be the case that you are unhappy with FitnessRx for whatever reason, you may terminate your relationship with us at any time. You will need to come into the FitnessRx facility to terminate future payments for future sessions and you will not receive credit for unused classes or sessions during the month of termination.

Please initial

PHOTO RELEASE

Occasionally we may take pictures within our facility to use on our website, for contests or in promotional material. If your photo is taken, may we use it in these capacities?

Yes

No

I have read and willingly agree to comply with all of the above policies. I acknowledge that by typing my full name, I am signing this document. I also acknowledge that I can request a paper copy of this document and sign it instead if I choose to.

Participant Signature

Date